



# Metro Water Services Stormwater Program

**2008**



# Today's Topics...



- **History of the Stormwater Program**
- **Responsibilities**
- **Accomplishments**
- **Funding Shortage**
- **Expectations of Study Results**



# Stormwater Program



## Why do we have a Stormwater Program?

1. **Federal Clean Water Act requires it**
  - **Unfunded, federally mandated permit**
2. **Protect the safety and quality of life of our citizens**
  - **Control flooding**
  - **Reduce pollution**
3. **Protect property values and promote the natural beauty and function of our streams**

# Stormwater Program



- **Program and costs are driven by rain runoff**
- **Runoff (if not controlled) damages property**
  - Floods private properties
  - Creates unsafe driving conditions
  - Damages infrastructure and ditches
- **Runoff is polluted**
  - Must comply with NPDES permit issued by TDEC and EPA





# History of Stormwater Division



**1963 – 2002: Stormwater management was the responsibility of Department of Public Works**

**1996: EPA issues NPDES permit**

- Regulates stormwater discharges in Davidson County
- Unfunded mandate for water quality programs

**1998 – Stormwater Program Assessment**

- Task force initiated by Metro Council
- Defined program inadequacies
- Recommended improvements to Stormwater Program





# History of Stormwater Division



## 2001 – Stormwater Program and Organizational Study

- Updated 1998 assessment
- Investigated operational inefficiencies
- Recommended future program improvements
- **Laid out a 5-year plan**

## 2002 – Stormwater moves from Public Works to Metro Water Services

- Focused on **operations and organization**
  - ✓ Fix neighborhood drainage problems...Now
  - ✓ Fix the worst problems first

# Stormwater Responsibilities



- **Nashville is 4<sup>th</sup> largest MS4 system in nation**
    - 473 square miles
    - 546,719 population
    - 9,703 outfalls
  - **Metro-owned stormwater system components**
    - Catch basins, area drains, headwalls > **38,000 inlets**
    - Channels > 3,900 miles
    - Pipes > 600 miles
    - Culverts > 100 miles
    - Detention ponds / BMPs > **3,000 structures**
- 4,000 miles of system**

# Largest MS4s in the United States

## Metro Water Services US EPA MS4 Audit of Stormwater Division MS4 Permit Compliance

Metro Nashville is One of the Largest MS4 Municipalities

Rank	Municipality	State	Land Area (Square Miles)	Population	MS4 Phase 1
1	Houston (city)	TX	579	2,012,626	X
2	Phoenix (city)	AZ	475	1,418,041	X
3	Jacksonville (city)	FL	758	777,704	X
4	Nashville-Davidson (city-county)	TN	473	546,719	X
5	Oklahoma City (city)	OK	607	528,042	X
6	Anchorage (municipality)	AK	1697	272,687	X
	Butte-Silver Bow (county**)	MT	716	32,393	
	Juneau (city and borough)	AK	2717	31,118	
	Anaconda-Deer Lodge (county**)	MT	737	9,088	
	Sitka (city and borough)	AK	2874	8,849	

Note: Municipality size came from 2002 Census data from the National League of Cities Website

Note: Population came from 2004 Census data





# Key Functions



## Stormwater Division Includes 5 Sections:

**Engineering** – reviews plans, serves development community, applies regulations

**Water Quality (NPDES)** – provides construction site management, protects viability of streams, ensures water quality permit compliance

**Master Planning** – floodplain management; capital construction projects that alleviate stream flooding, including home buyout

**Routine Maintenance** – restores function of the existing system through cleaning and stabilizing without major reconstruction

**Remedial Maintenance (Minor Construction)** – construction to restore function of the existing system and build new systems to resolve flooding concerns

# Engineering Services



Engineering – reviews plans, serves development community, applies regulations

- **Write ordinances and regulations**
  - Revised regulations in 2006
- **Review plans for new development**
- **Issue grading permits**





# Water Quality Services



**Water Quality (NPDES) – provides construction site management, protects viability of streams, ensures water quality permit compliance**

- **Metro Government is regulated by US EPA**

*Recommendation:* TDEC and EPA strongly recommend that MWS devise a dedicated storm water funding source that is more equitable and sustainable in the long term. If this negative trend continues, TDEC and EPA are concerned about the ability of MWS to provide adequate finances to implement all the MS4 permit conditions and the SWMP elements as specified in Part III.H of the permit.

- **Noncompliance results in fines**
  - **Columbia, SC** = \$800K in fines
  - **Dallas, TX** = \$1.2M in fines plus \$800K in mandated projects
  - **Chattanooga, TN** = \$100K in fines plus \$535K in mandated corrective actions



# Water Quality Services



**Water Quality (NPDES) – provides construction site management, protects viability of streams, ensures water quality permit compliance**

## **Valuable resources and aquatic diversity to protect:**

- **Nashville Crayfish**
- **Great Blue Heron Rookery**
- **Harpeth River is one of TN Scenic Rivers**
- **Cumberland River is a large, incredible water source**





# Water Quality Services



**Water Quality (NPDES) – provides construction site management, protects viability of streams, ensures water quality permit compliance**

- **Stormwater is #1 cause of water pollution in US**
- **53 impaired streams in Davidson County**
- **We must meet TMDLs on these streams**
  - Monitor, identify source of impairment
  - Implement plan to reduce City's impact/impairment to the stream
- **Sediment (siltation) is leading cause for impairment**
  - Other pollutants (metals, bacteria) attach to sediment
  - Sediment impairs the growth, reproduction, respiration, and survival of aquatic life
  - Sediment alters shape, temperature, and habitat of stream



# Water Quality Services



Inspect sites for polluted discharges,  
enforce clean up and compliance





# Water Quality Services



Review construction plans, inspect sites, and issue NOVs or SWOs for erosion and sediment-laden discharges





**Master Planning – floodplain management; capital construction projects that alleviate stream flooding, including home buyout**



**2,478 stream miles in Davidson County**



# Master Planning Services



Master Planning – floodplain management; capital construction projects that alleviate stream flooding, including home buyout

## FEMA Community Rating System (CRS)

- 10,000 properties in floodplain
- 3,600 flood insurance policies
- 10% reduction in flood insurance premiums

## Home Buyout

- **From 1979-2002:** 40 homes removed
- **Since 2002:** 45 homes removed, 38 acres reclaimed and restored for natural flooding area



### Legend

### Winpole Properties

Winpole Properties-Offer Made Jan-2004shp

## Floodplain and Floodway

**FLOODWY**

 100 Year Floodplain Floodway

**Buildings**

☐ Property

Streams

### Winpole Drive Properties



# Wimpole Drive - May 1979







# Maintenance Services



**Service request made to 862-4600**



**MWS reviews request**



## **Routine Maintenance**

**Restores function of the existing system through cleaning and stabilizing without major reconstruction**

**MWS Maintenance Crews**



## **Remedial Maintenance**

**Construction to restore function of existing system and build new systems to resolve flooding concerns**

**Private Contractors**



# Routine Maintenance



**Routine Maintenance - Restores function of the existing system through cleaning and stabilizing without major reconstruction**



**Inside of a 4ft x 8 ft box culvert –  
fully filled with debris**

**Nearly obstructed culvert**



7/8/2000 19:02

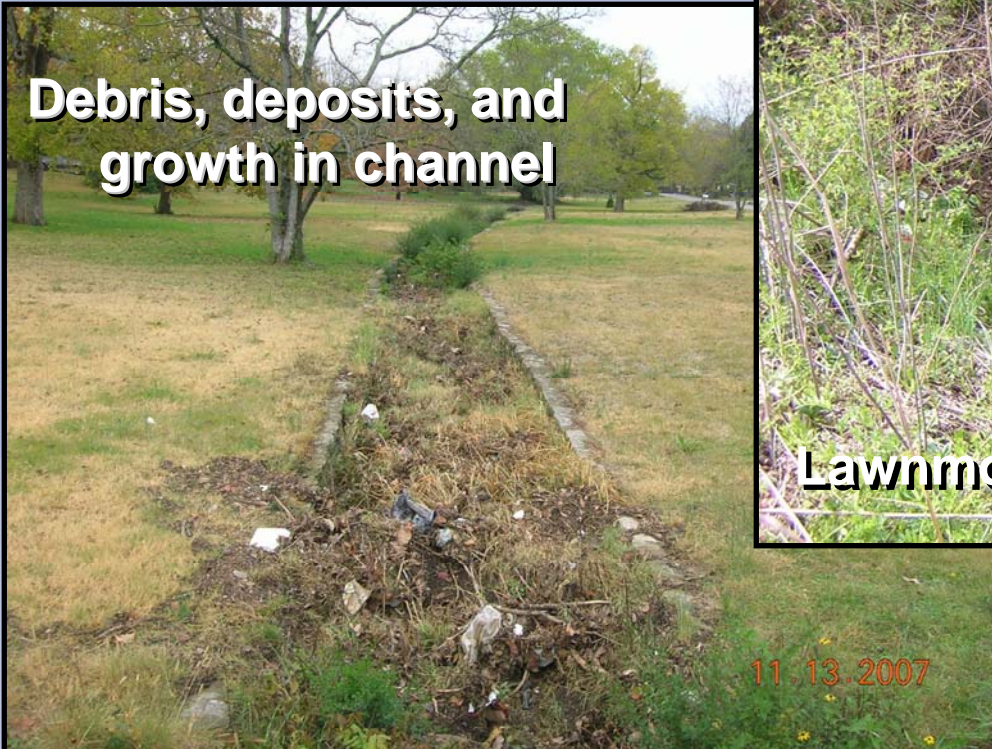


# Routine Maintenance



Routine Maintenance - Restores function of the existing system through cleaning and stabilizing without major reconstruction

Debris, deposits, and growth in channel





# Routine Maintenance



**Routine Maintenance - Restores function of the existing system through cleaning and stabilizing without major reconstruction**

- **Most demanded and visible stormwater service Metro provides**
- **Over 138,000 inlets cleaned since 2002**
- **Without this work, streets would flood, entire neighborhoods would flood**
- **Over 150,000 jobs completed by MWS crews**
  - Removing debris
  - Repairing ditches, cross drains, driveway pipes, inlets, headwalls, etc.





# Maintenance Services



**Service request made to 862-4600**



**MWS reviews request**



## **Routine Maintenance**

Restores function of the existing system through cleaning and stabilizing without major reconstruction

**MWS Maintenance Crews**



## **Remedial Maintenance**

Construction to restore function of existing system and build new systems to resolve flooding concerns

**Private Contractors**

# Remedial Maintenance



**Remedial maintenance - Construction to restore function of existing system and build new systems to resolve flooding concerns**

- **Remedial maintenance requires planning and design, MINOR CAPITAL PROJECTS**
- **Might include:**
  - culvert replacement
  - headwall replacement
  - replacing damaged, deteriorated, rotted pipes
  - increasing capacities
  - constructing infrastructure where none existed



# Remedial Maintenance



Remedial maintenance - Construction to restore function of existing system and build new systems to resolve flooding concerns

## Trousdale Road at Hogan Drive





# Remedial Maintenance



**Remedial maintenance - Construction to restore function of existing system and build new systems to resolve flooding concerns**

- **45% of pipes are corrugated metal (CMP)**

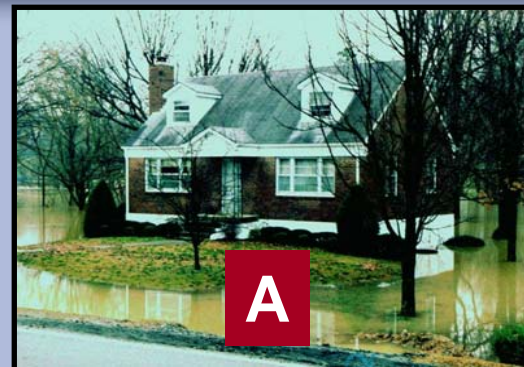
- Lifespan of 5 to 25 yrs
- Bottoms rust and deteriorate, weakening and sinking
- Occurs under roads, causing potholes, sometimes complete cave in
- No longer allowed under roadways, but still a big problem



# Remedial Maintenance



Priority Classification	General Example
A	Home Flooding
B	Road Flooding
C	Yard Flooding





# Remedial Maintenance



April 2002 – August 2007

	Funded Projects		Not Funded	
Class	Completed	Construction	Designed	Service Request Backlog
A	108	14	31	16
B	107	2	94	289
C	428	11	29	781
Not Classified				788
TOTAL	643	27	154	1874

# Designed, Not Funded



## Edge O' Lake Drive - roadways







# Designed, Not Funded



## Edge O' Lake Drive - backyards





# Designed, Not Funded



76





# Designed, Not Funded



## 1519 Boscobel



**Ditches and infrastructure  
need repair**



**Releasing water in crawl space  
through small trench**



**Flood marks**



# 18<sup>th</sup> Ave Project Under Construction



**Nubell Street, Kellow Street,  
23<sup>rd</sup>, Hughes, and 18<sup>th</sup>**

**40 acres of drainage, NO infrastructure**



# 18<sup>th</sup> Ave Project Under Construction



**Nubell Street, Kellow Street,  
23<sup>rd</sup>, Hughes, and 18<sup>th</sup>**

**Replacing 24 inch pipe,  
with 4ft x 8ft box**



**24 inch pipe**



**4ft x 8ft box**



# 18<sup>th</sup> Ave Project Under Construction



**Nubell Street, Kellow Street,  
23<sup>rd</sup>, Hughes, and 18<sup>th</sup>**

**Replacing flooded home/property  
with detention pond**



**23<sup>rd</sup> and Hughes**

02/03/2004



**Detention pond**

# Good progress since 2002

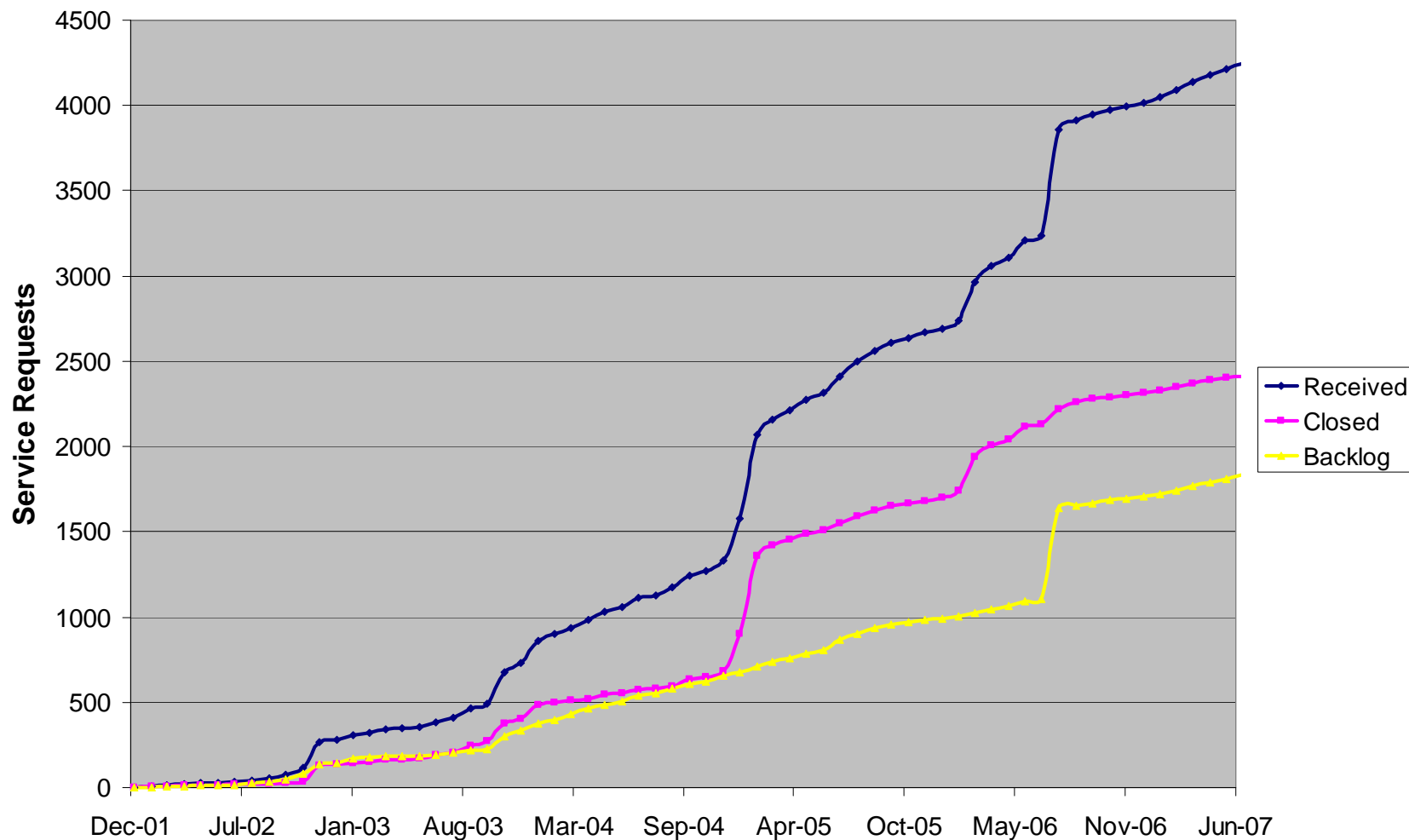
- For the very first time, address problems that had languished for years
- Cleaned or repaired 150,000 structures
- Completed 650 projects to resolve neighborhood flooding
- Satisfied thousands of property owners
- Performed 35,000 inspections
- Revised outdated regulations
- Improved plans review turn around time
- Met Federal unfunded water quality mandates

but...

# Growing Complaint Backlog



Remedial Maintenance Program Totals

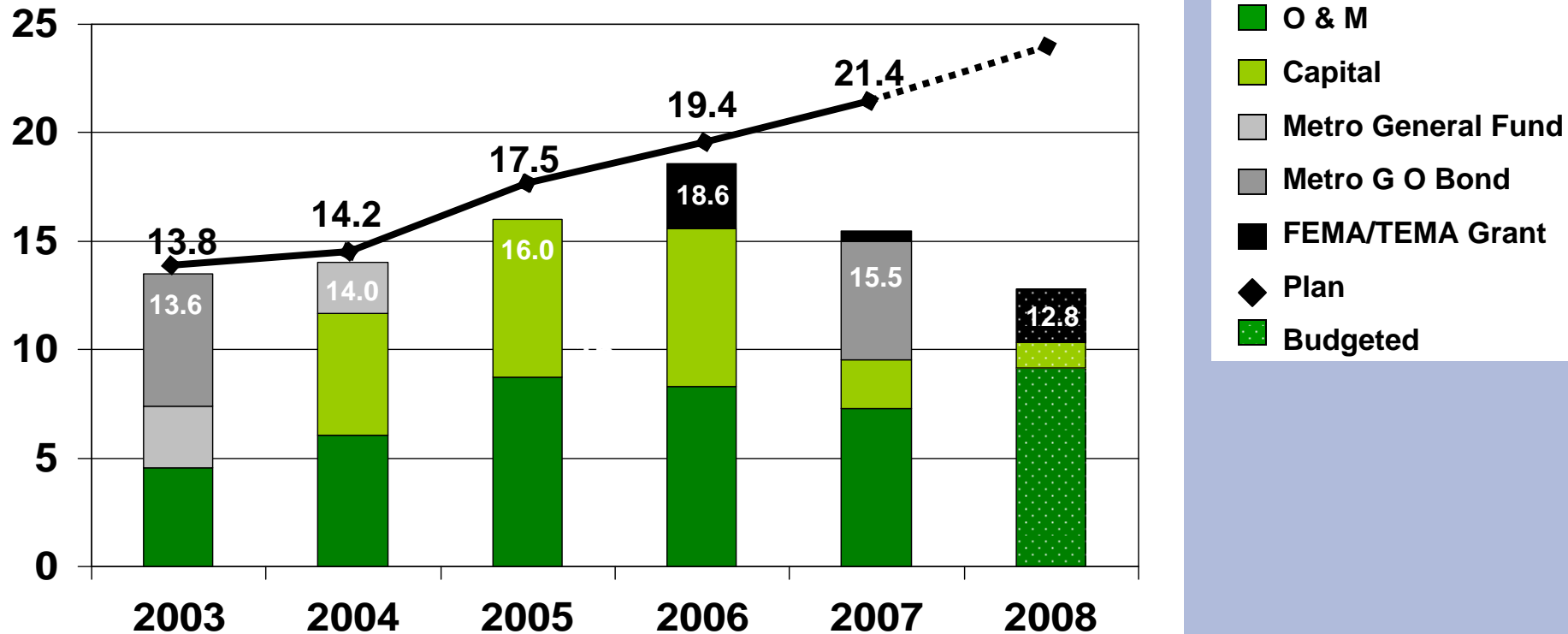




# Growing Funding Gap



## Actual Program Funding v. Plan (millions)





# Growing Funding Gap



- **No direct appropriation from General Fund since 2005**
  - Difficult to choose to fund stormwater over funding education and public safety
  - To fund entirely through General Fund would require 18 cent increase in property tax
  - Property taxes do not fairly reflect a customer's burden/demand on the stormwater system
    - Example: Parking lot (impervious surface) is a larger burden on system than a small residential lot, but pays nothing
- **GO bond support in 2003 and 2007 only**
- **Cannot receive FEMA/TEMA money without a 25% match**



# Where we are now...



- **Limited program, lingering problems**
  - Lack of a steady and predictable funding limits ability to pay for and even *plan* for projects
- **Complaint backlog is growing, Nashville is growing**
- **Federally-mandated permit demands are increasing**
  - EPA audit expressed concern with funding and recommended development of stable funding source
- **Stormwater funding is drying up**
- **Reached the end of our 5-year plan**



# Consequences of no action....

- **EPA fines**
- **Increased flooding and pollution**
- **Stormwater infrastructure deterioration**
  - Small problems compound to large ones, become more expensive and more damaging
  - Need to protect our investment
- **Reduction in capacity to support development**
- **Decrease in environmental stewardship**
- **Loss of hard-won public confidence and support**
- **Loss of economic interest and appeal**

**All of this results in a diminishing  
quality of life for our citizens.**



# Long Term Study

- **By unanimous Council vote, MWS is conducting in-depth study to:**
  - Develop the next 5-year business plan
  - Develop a CIP plan
  - Evaluate a user fee as the funding source for the stormwater program
- **Engaging the public**
  - Conducting community meetings across the County
- **Findings of study presented to Council in February 2008**



# What is a user fee?



- **NOT A TAX**
- **Like water and sewer fees – based on the use of or demand on the system**
- **Dedicated revenue tagged for stormwater management only**





# User Fee vs. Tax



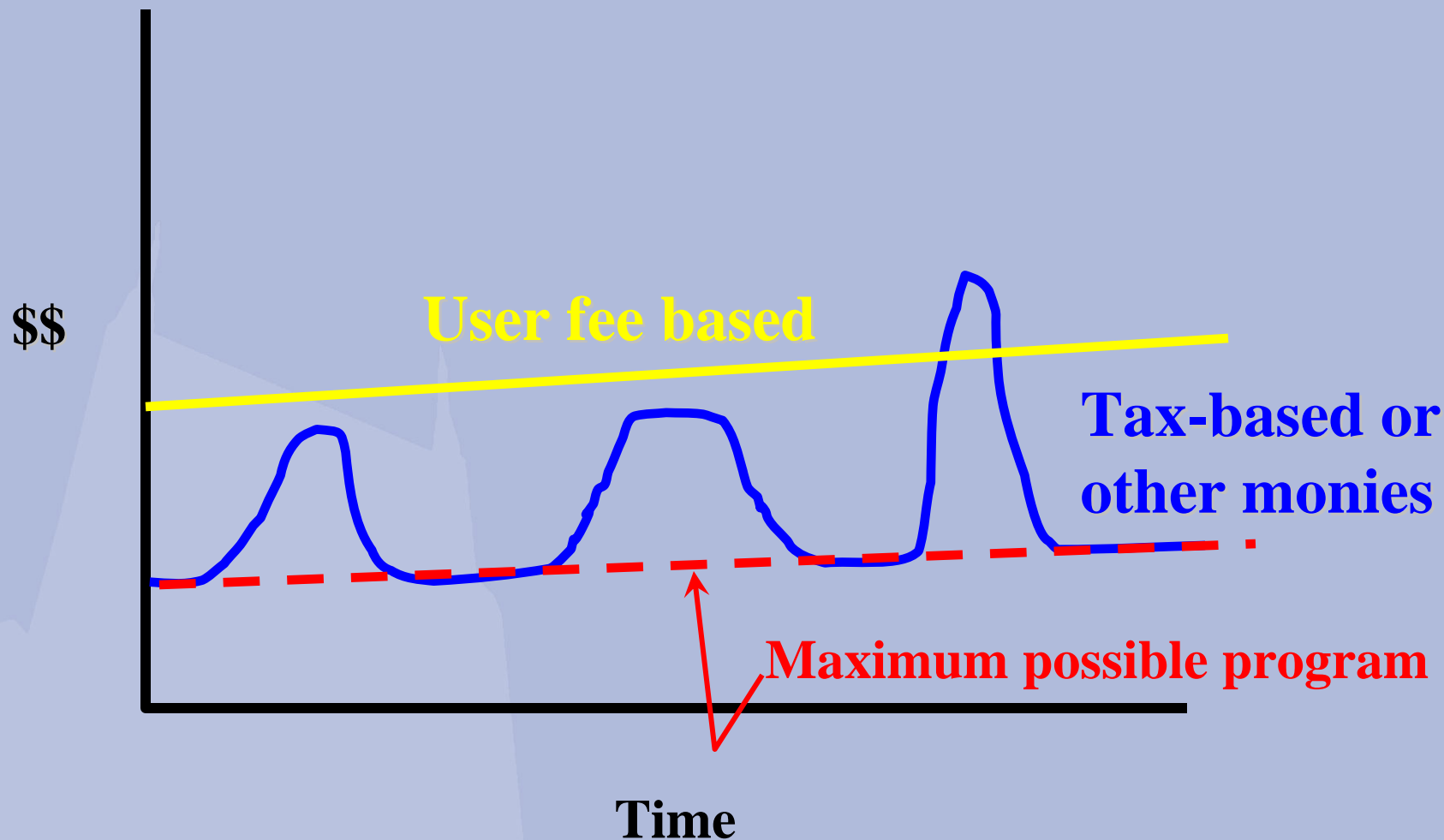
## Why is a user fee better than a tax?

1. **Stable** – not determined by decisions in budget
2. **Adequate** – small fee is sufficient to cover costs of the stormwater program
3. **Flexible** – can be adjusted to reflect property differences, watershed locations, credits and other factors
4. **Equitable** – direct link between fee and impacts to the stormwater system; EVERYBODY pays



# Stable

## User fee vs. Tax

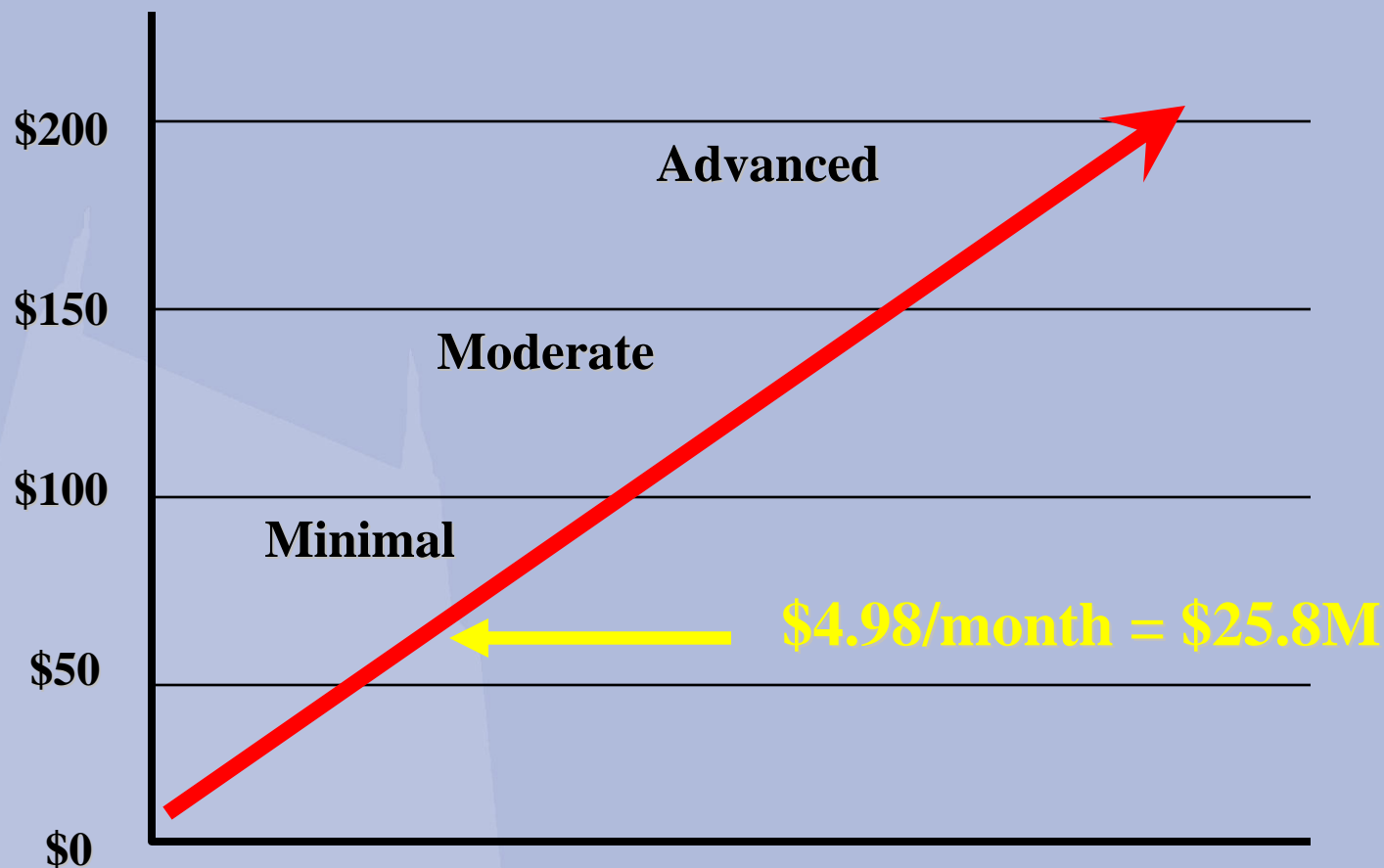




# Adequate



**\$/ERU/Year**





# Equitable: User Fee Basis



- **Three main impacts of urban development on stormwater**
  - increases in peak flow
  - increases volume
  - pollution
- **Hard surfaces create runoff and cause these impacts**
- **Hard surfaces require Metro to invest in and maintain the public drainage system**

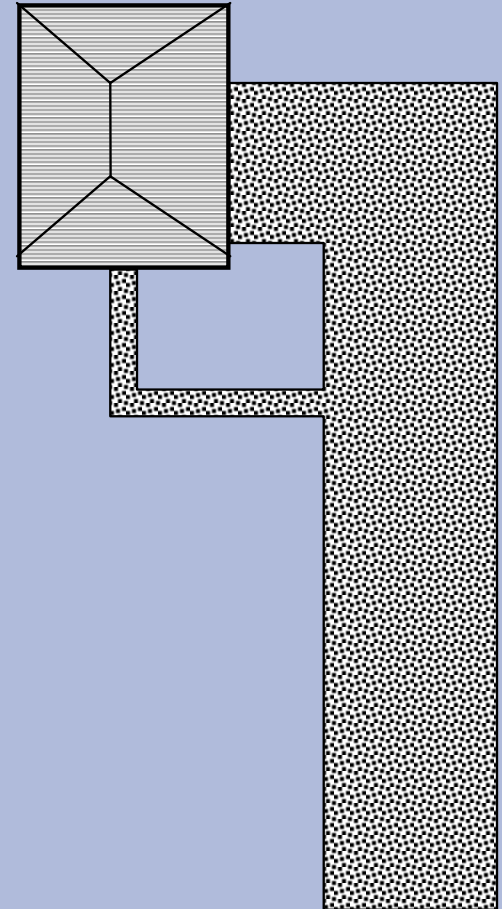


Therefore, **hard surface** is the basis for the user fee.

# How is a fee calculated?

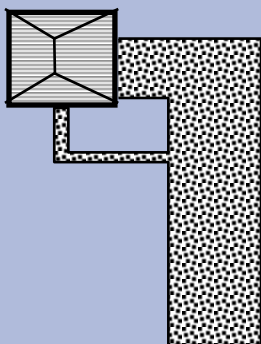


- Impervious surface (hard surface) area (IA) is determined through aerial photography and GIS
- Median hard surface area of single family residence in Nashville is 3200 sq. ft.
- This is an ERU – Equivalent Residential Unit





# Residential Tiers

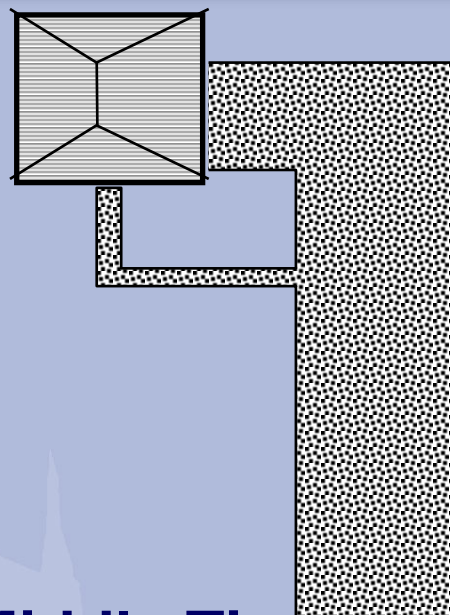


## Small Tier

IA < 2000 sq ft

0.5 ERU

**\$2.49**

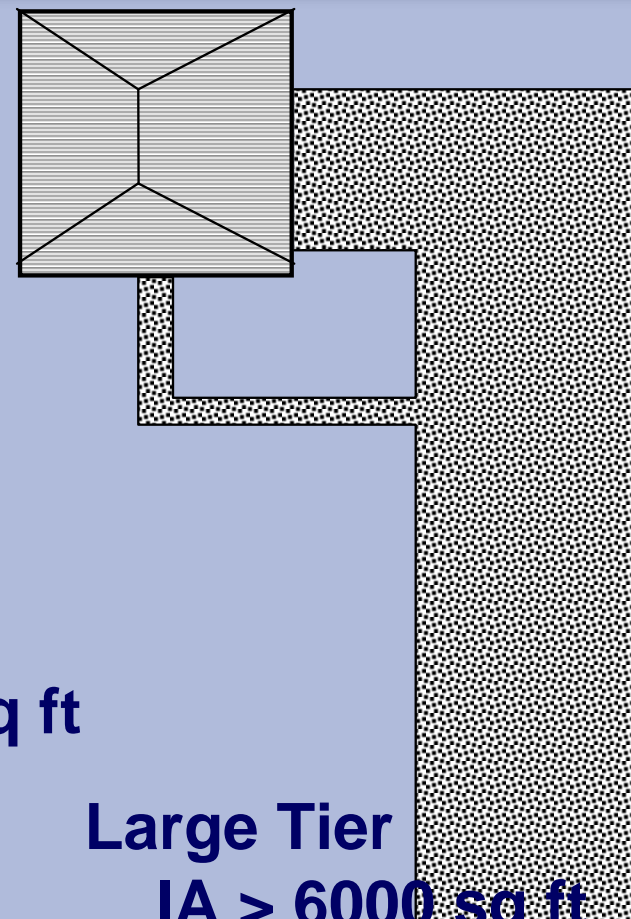


## Middle Tier

IA = 2000 – 6000 sq ft

1 ERU

**\$4.98**



## Large Tier

IA > 6000 sq ft

1.5 ERU

**\$7.47**

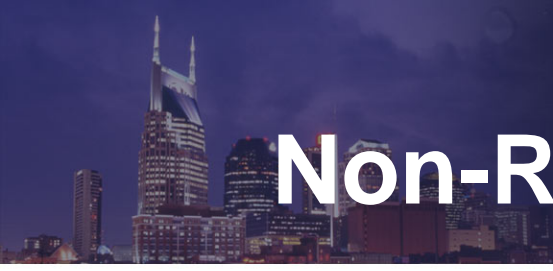


# Non-Residential Fees

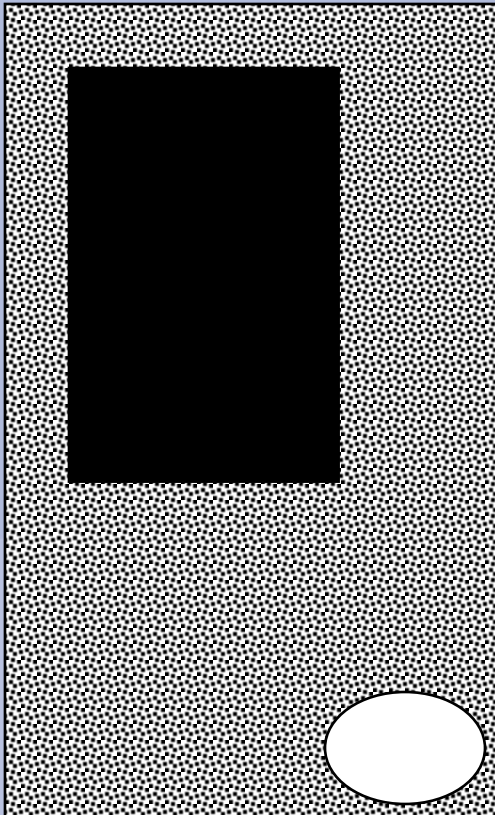


- **EVERY** property owner that discharges to the stormwater and flood control system:
  - Homeowners
  - Businesses
  - Churches
  - Non-profits
  - Local, state and federal government
- **Non-residential properties pay based on number of ERUs rounded up to next whole number**  
**(ERU = 3200 sq ft of IA)**

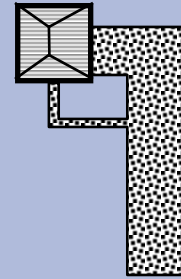




# Non-Residential Fees



**= 15 ERUs**  
**= \$4.98 x 15**  
**= \$74.70 (minus credits)**



**= 1 ERU**  
**= \$4.98**

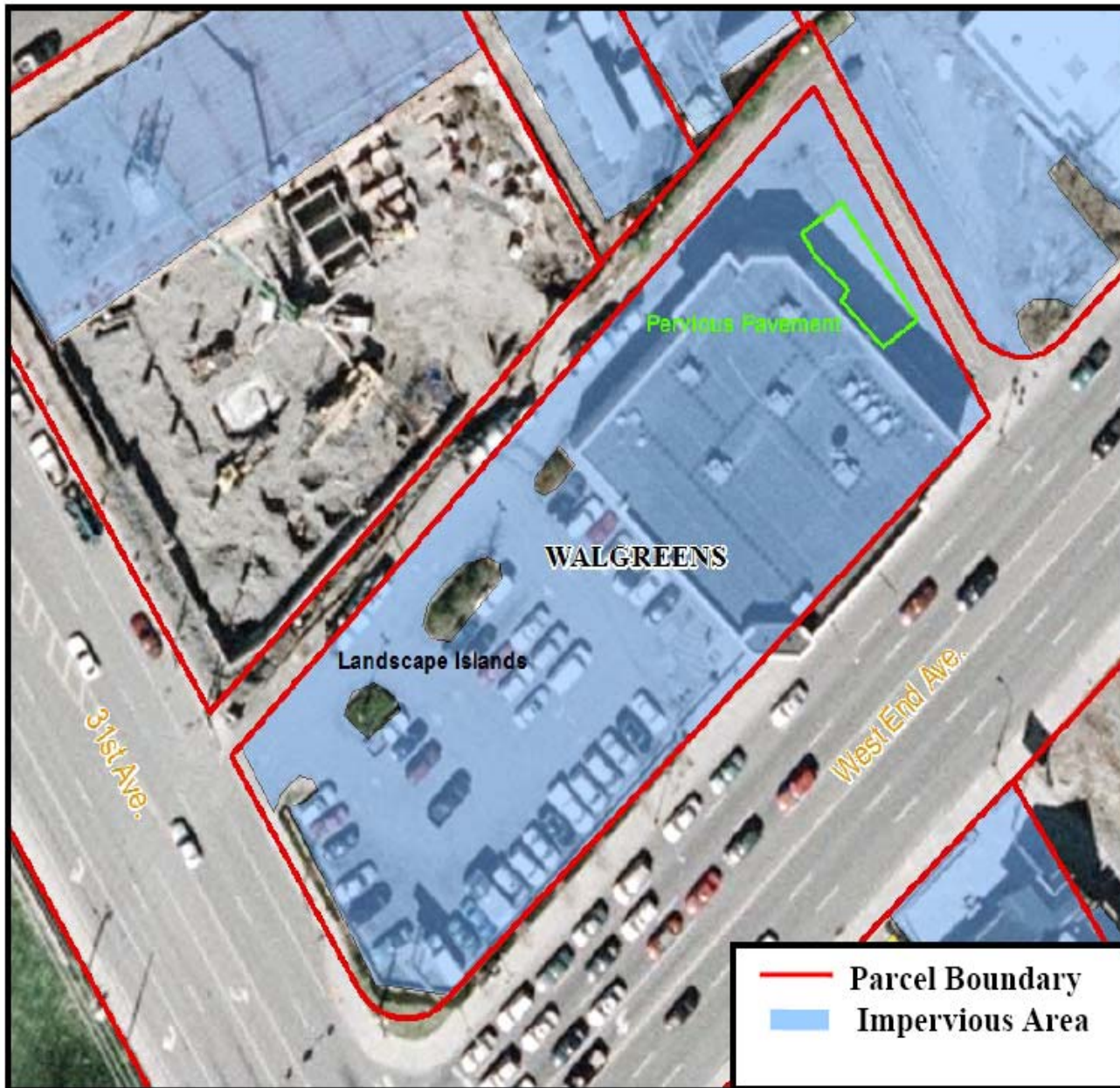


# Credits



- **Credits are reductions in fees given for:**
  - Reduce the use of the public stormwater system
  - Reduce Metro's cost of service
- **Credit of up to 80% available**
- **Types and amounts of credits :**
  1. Detention Credit = up to 40%
  2. Stormwater Quality Credit = up to 20%
  3. Individual NPDES Permit Credit = 20%
  4. Stormwater Education Credit = up to 50%
  5. LID Residential Credit = 20%
  6. Large Privately Maintained Properties = 60%
  7. Total Capture Credit = 80%





### Walgreen's

Total Area = 35,374 sq ft

Impervious Area (excluding pervious pavement) = 32,659 sq ft

ERUs =  $32,659 / 3,200 = 11$

Rate = \$4.98 per ERU

**Monthly Fee = \$54.78**

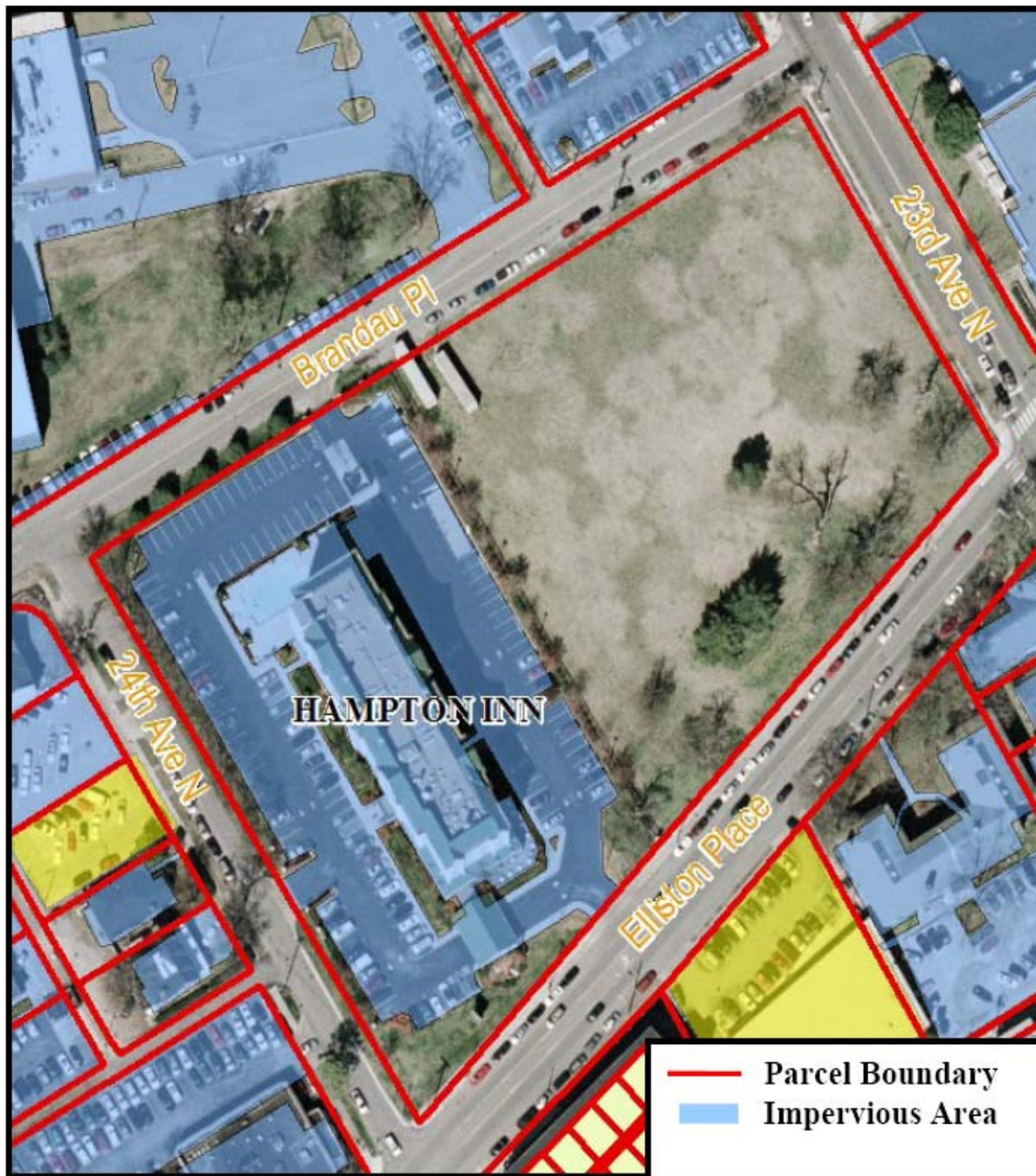
### Possible Credits

Detention Credit = up to 40%

Water Quality Credit = up to 20%

Monthly Fee w/ Max Credit = \$21.91





### Hampton Inn

Total Area = 220,754 sq ft

Impervious Area = 78,339 sq ft

ERUs =  $78,339 / 3,200 = 25$

Rate = \$4.98 per ERU

**Monthly Fee = \$124.50**

#### Possible Credits

Detention Credit = up to 40%

Water Quality Credit = up to 20%

Monthly Fee w/ Max Credit = \$49.80



### **6025 Nolensville Pike**

Total Area = 49,646 sq ft

Impervious Area = 30,748 sq ft

ERUs =  $30,748 / 3,200 = 10$

Rate = \$4.98 per ERU

**Monthly Fee = \$49.80**

Detention Credit = 40%

Water Quality Credit = 20%

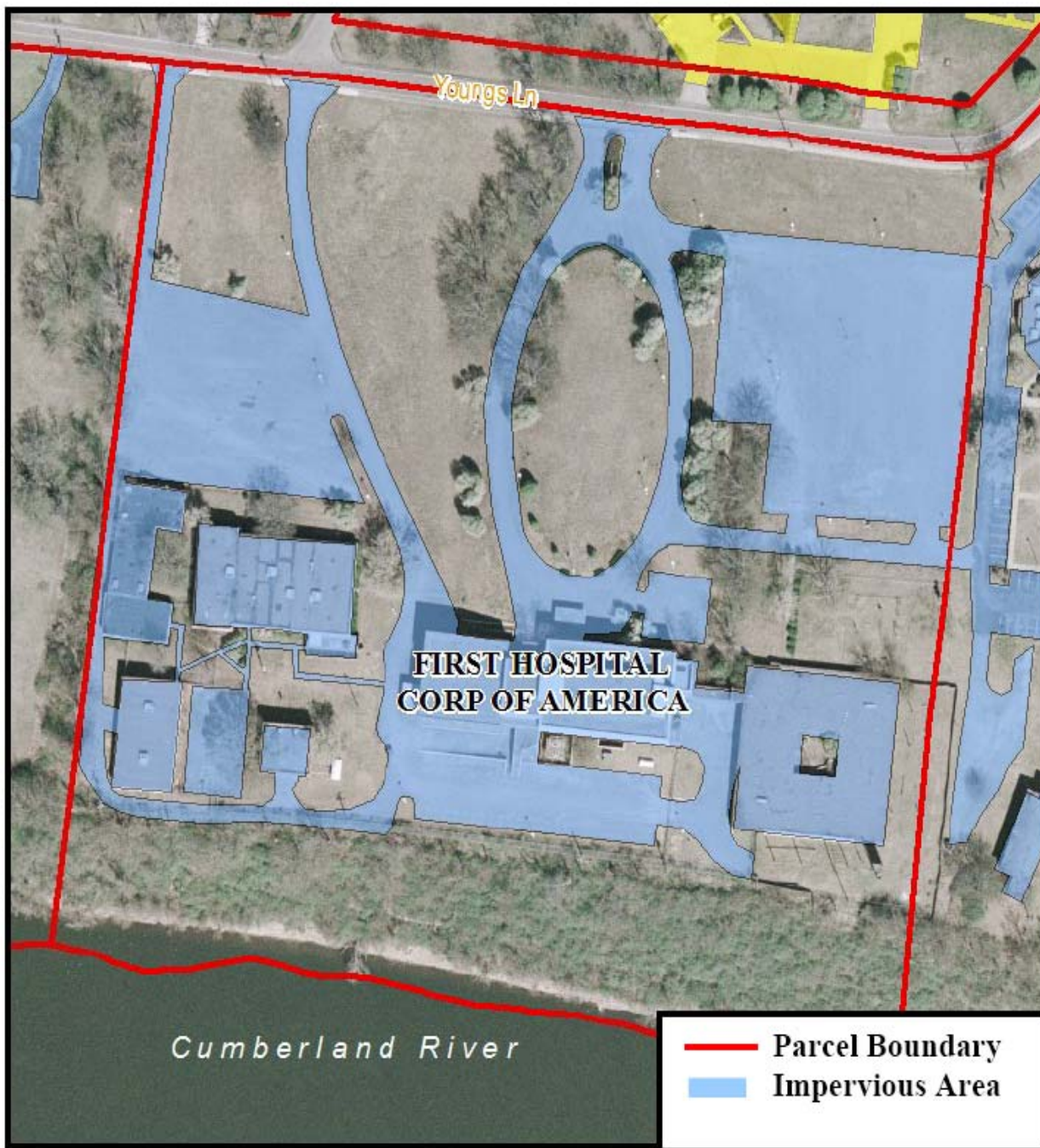
Total Credit = 60%

**Monthly Fee w/Credits = \$19.92**

Heated Space = 5000 sq ft

Cost per heated sq ft = \$0.048 per year





## **First Hospital Corp of America**

Total Area = 670,769 sq ft

Impervious Area = 272,330 sq ft

ERUs =  $272,330 / 3,200 = 86$

Rate = \$4.98 per ERU

**Monthly Fee = \$428.28**

### **Possible Credits**

Detention Credit = up to 40%

Water Quality Credit = up to 20%

Monthly Fee w/ Max Credit = \$171.31



# Others With User Fees



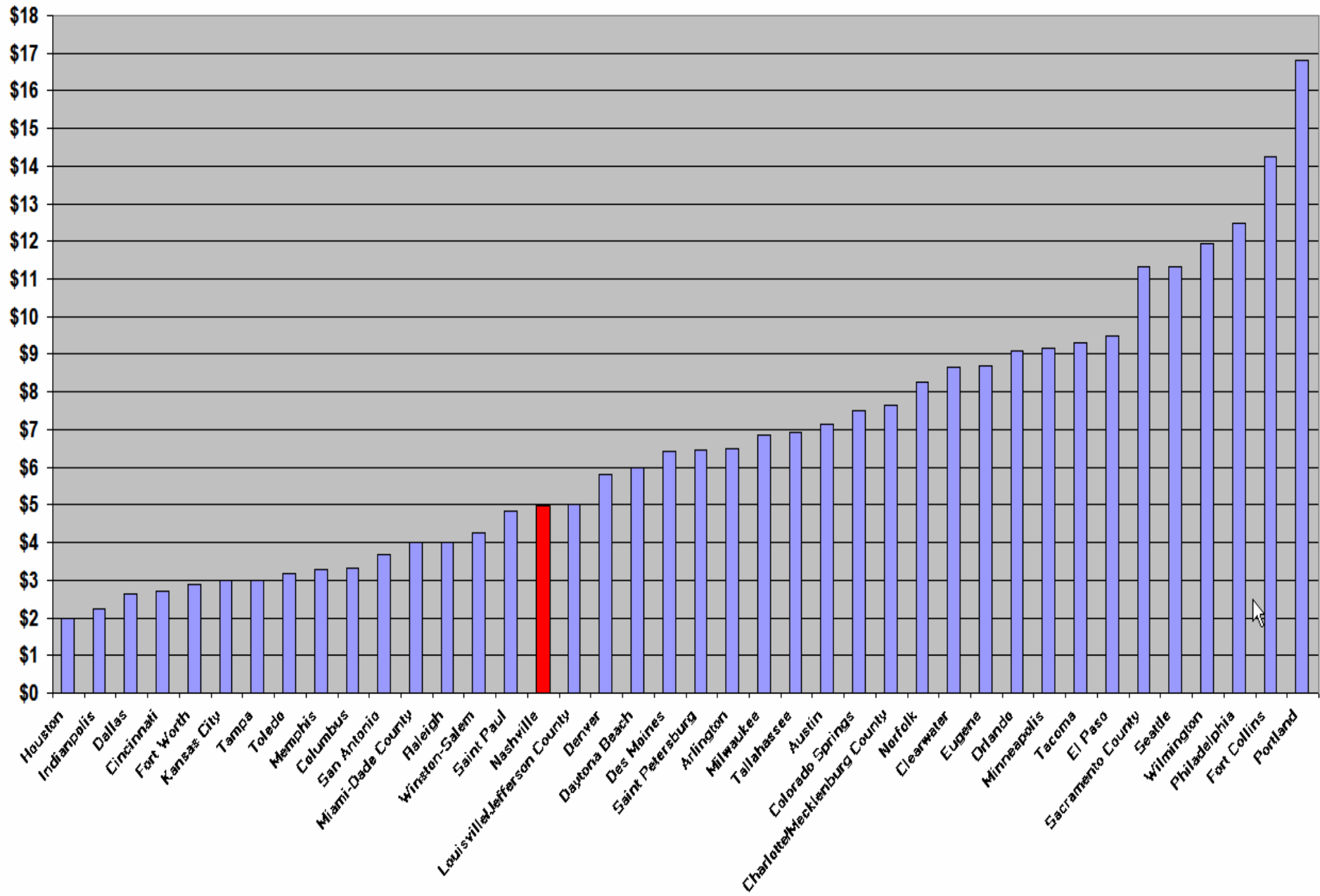
## Sister Cities

Indianapolis  
Dallas  
Cincinnati  
Kansas City  
Raleigh  
Denver  
Austin  
Tallahassee  
Philadelphia  
Orlando  
Seattle  
Portland

## Tennessee Cities

Chattanooga  
Dyersburg  
Franklin  
Hamilton County  
La Vergne  
Maryville  
Memphis  
Millington  
Murfreesboro  
Red Bank  
Signal Mountain

# Monthly Fee per ERU







# Questions?

